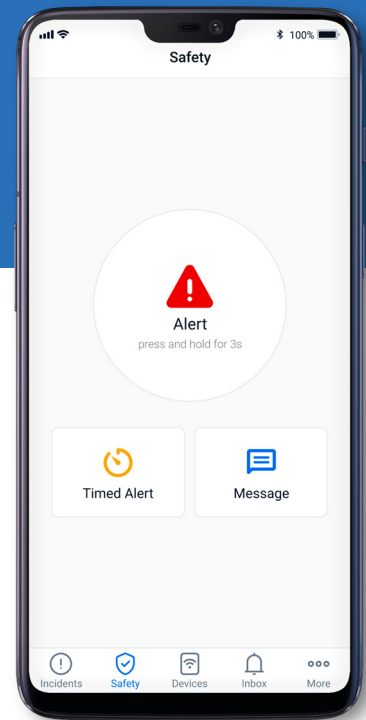# Lone Working App

BY VATIX

vatix

Key Features:

- SOS button ✓
- iOS & Android ✓
- Discreet activation ✓
- Update messages ✓
- Timed check-ins ✓
- BS8484 certified ✓

WHAT'S INCLUDED

① Lone Working App

Workers can raise the alarm from a smartphone to get immediate help in case of an emergency.

An alarm can be activated by pressing the SOS button or using our discreet activation feature. Once triggered, it initiates a call between the user and the alarm responder.

② Timed Check-ins

Staff can set a Timed Alert while working alone or at risk. If the Timed Alert is not closed down before it expires, the app will initiate the alarm activation procedure and one of our alarm responders will perform a welfare check.

✉ sales@vatix.com | ✆ +44 (0) 20 3991 5555 | 🌐 vatix.com

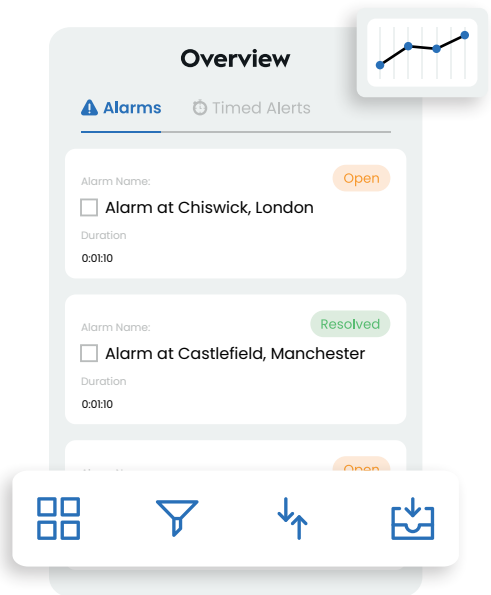**vatix**
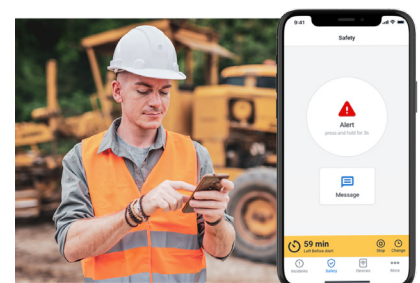
③ 24/7 Alarm Monitoring

When the alarm is activated, the mobile phone initiates a call between the user and a highly trained operator at one of our two 24/7 Alarm Receiving Centres.

Our two state-of-the-art Alarm Receiving Centres meet the highest quality standards, as demonstrated by certification to BS 7858, BS8484: 2021, BS EN 50518:2019 Category 1, ISO 27001, BS 9518:2021 and all operational requirements detailed in the NPCC Alarms Policy.
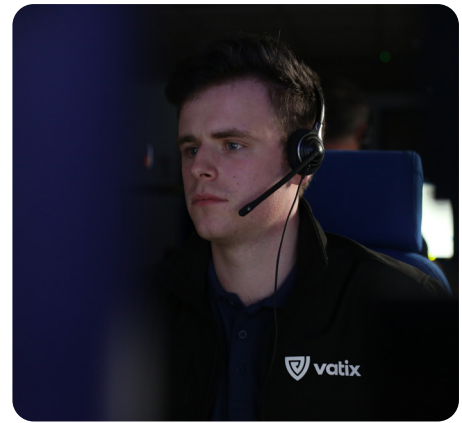
④ Vatix Web Portal

- ✅ Access timestamped incident records to streamline compliance and incident management
- ✅ Monitor usage and engagement through a live dashboard
- ✅ Create custom response profiles, ensuring the right people are contacted in emergencies
- ✅ Assign and unassign app licences to users in just a few clicks
- ✅ Set up teams and manage user permissions
- ✅ Every user can log in to our web portal

Overview

⚠ Alarms   ⏱ Timed Alerts

Alarm Name: Open
☐ Alarm at Chiswick, London
Duration
0:01:10

Alarm Name: Resolved
☐ Alarm at Castlefield, Manchester
Duration
0:01:10

Trusted by over 25,000 users

4.7 ★★★★½ Capterra

intel   NHS   SIEMENS   WREN KITCHENS & BEDROOMS   UNIVERSITY OF CAMBRIDGE   Baxter

Accreditations

NSI UKAS GOLD   BS8484 CERTIFIED   EN 50518 CERTIFIED   ISO 27001 INFORMATION SECURITY MANAGEMENT   CYBER ESSENTIALS CERTIFIED

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